

Job Detail

Staff Level

Position Title	Arabic customer support
Recruiter Company	Global Initiative Corporation
Company Name	Company name is private
Activated / Updated	2023-08-14 / 2024-05-09
Job Type	Customer Service - Customer Support Customer Service - Call Centre Manager/SV Customer Service - Other
Industry	
Location	Asia Japan Osaka
Job Description	<ul style="list-style-type: none"> Responding to inquiries from Korean customers Work with other teams to resolve customer complaints Supervision of part-time customer service providers Other related work (translation, etc.)
Company Info	<p>Headquartered in Osaka, more than 60% are global companies from overseas. With the goal of providing a place where everyone in the world can smoothly purchase Japanese products online, we are developing three services that deliver Made in Japan to a large number of customers.</p> <p>Growth has not stopped since the company was founded, and this year we also exceeded our sales forecast by more than 1 billion yen and achieved a growth rate of 177%.</p>
Working Hours	9: 15-18: 15
Qualifications	<p>◆Required</p> <ul style="list-style-type: none"> Native level Arabic Business level Japanese (JLPT N2 or above) Business level English <p>◆Priority Skill</p> <ul style="list-style-type: none"> Work experience at small and medium-sized enterprises Experience working in an e-commerce company or working as a customer support Basic knowledge of HTML Other language skills
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Daily Conversation Level
Other Language1	Arabic(Native Level)
Salary	Depends on experience
Salary Description	<ul style="list-style-type: none"> Salary increase once a year Transportation expenses Overtime allowance (paid in 1 minute increments) Complete social insurance (employment insurance, workers' accident compensation insurance, health insurance, welfare annuity insurance) Working in plain clothes is OK (it doesn't have to be a suit)
Holiday Description	<ul style="list-style-type: none"> Two days a week (Saturdays and Sundays) New Year holiday Implemented 22 days of paid leave from the first year (the number of days increases depending on the number of years worked) Long-term continuous leave can be taken
	Contract employee (with regular employee promotion system) ■ About contract

Job Contract Period	employees: All contract employees start and are renewed every 12 months. ■ After working for 3 years, you will be promoted to a full-time employee. (90% of the promotion results from 2017 to 2020 * Excluding self-retirement)
---------------------	---