

Job Detail

Staff Level

Position Title	Technical Sales Support (Social Media)
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	Sales/AE - IT Sales IT (Other) - IT Help Desk Customer Service - Customer Support
Industry	IT - Other
Location	Asia Malaysia Kuala Lumpur
Job Description	<p>As technical sales support, you will contact customers via phone, chat, and email after making an appointment. Your other responsibilities are as per below:</p> <ol style="list-style-type: none"> 1. To support customers with the integration of their website, their store or their account and provide assistance in solving technical challenges. 2. To Identify content and performance potentials and advise the customer on the technical integration and improvement of processes 3. To guide Step-by-step to implement the Conversions API. Instructions for Direct Integration and Integration as a Platform - CAPI Gateway, CAPI Partners, CAPI for Google Tag Manager 4. To track the successes of the customers through constant monitoring with diligence.
Working Hours	8.45 am until 5.15 pm Monday to Friday
Qualifications	<p>Requirements:</p> <ol style="list-style-type: none"> 1. Have completed a degree in the technical field. 2. Have minimum of 1 year experience in technical support / customer support/ helpdesk/ IT support or any technical roles. 3. Having experience with social media advertising, digital marketing and various tools such as Pixel, MS Office and electronic mail systems as well as API/SDK integration is welcome.
English Level	Minimum Communication Level (TOEIC 225-470)
Japanese Level	Native Level
Chinese Level	None
Salary	Depends on experience (Month salary : Depends on experience)
Salary Description	Relaxation Facilities Education/ Training Commuting/ Transportation Allowance Commuting/ Transportation Allowance Rent Subsidy
Holiday Description	Five-Day Workweek Sick Leave Paid Holidays