

## Job Detail

Staff Level

Position Title	[Bilingual engineer's slight experience] Currently recruiting foreign nationals! An IT company aiming for a top-class work environment!
Recruiter Company	WORKPORT, inc.
Company Name	Company name is private
Activated / Updated	2024-05-02 / 2024-05-02
Job Type	IT (Other) - IT Help Desk IT (Hardware/Network) - Communication Infrastructure (Including ISP and Career) IT (Hardware/Network) - Network Engineer
Industry	
Location	Asia Japan
Job Description	<p>[Job Summary] You will be entrusted with customer support for bilingual projects. We are looking for a wide range of people, from those with no IT experience who want to engage in IT work using English to those with bilingual IT work experience.</p> <p>[duty details] The project will be decided based on experience and time of joining the company. You will be involved in operational projects using Japanese and English. Mainly in user support system operation projects, There are many projects where we support by touching the actual machine.</p> <p>[Project example]  <ul style="list-style-type: none"> <li>• Bilingual help desk work at a major foreign-affiliated pharmaceutical company in Tokyo</li> <li>- Mainly support for client PCs, mobile phones and peripherals</li> <li>- User support mainly uses Japanese, Collaborate with overseas engineers in English</li> </ul> </p>
Company Info	<ul style="list-style-type: none"> <li>• Currently, 214 foreign nationals are enrolled! (28 countries)</li> <li>• Visa support, travel expenses and preparations for those living abroad are also covered!</li> <li>• There is a consultation desk for foreign nationals!</li> <li>• There is a foreign national mentor system!</li> <li>• You can also go into management!</li> <li>• Those who have no work experience in Japan are also welcome!</li> </ul>
Working Hours	9:00-18:00 (actual work 8 hours) * Shift work available depending on the project
Qualifications	<p>[required]</p> <p>① IT help desk or infrastructure engineer experience (about 1 year)</p> <p>(2) Business English proficiency (reference: TOEIC score of 800 or higher)</p> <p>③ JLPT N2 or equivalent (no qualifications required, anyone who can speak can apply!)</p> <p>[Also possible] ★ humanity ★</p> <ul style="list-style-type: none"> <li>• Those who value teamwork</li> <li>• Those who have an understanding of Japanese culture</li> </ul>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 3500K - JPY 4000K

Salary Description	Defined contribution pension (401K), commuting allowance, qualification allowance (3,000 yen to 10,000 yen/month depending on the qualification), family allowance (from the second year of employment), brand master/CORE/position allowance, Qualification acquisition support system, position candidacy system, overseas work system
Holiday Description	Complete five-day work week (Saturdays and Sundays), year-end and New Year holidays, paid leave, congratulatory/condolence leave, nursing care/nursing leave, childcare/pre- and post-natal leave *Maximum 6 years results, self-care leave *124 or more annual holidays
Job Contract Period	full-time employee

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